



To Our Clients:

September 28th, 2021

We at Butler Creek Animal Hospital are so thankful for our clients and the continued love and support you give us. We feel so blessed to have continued to thrive during the pandemic. Thank you for being understanding as we continue to navigate through these difficult times.

Frank Ortiz, our head dog trainer, has been running both playcare locations for a while now. He, also, trains our PlayCare Attendants to provide a safe and fun play environment for the pups. Due to the increased demand for playcare services and the need to hire additional team members requiring training, we have decided to temporarily consolidate playcare to our Cedarcrest location.

Beginning October 11, our playcare team will be embarking on a 2-month intensive training program with Frank at our Cedarcrest location. They will focus on pack leadership, training techniques, managing certain behaviors, and preventing negative interactions between dogs.

The Butler Creek Animal Hospital location will not be providing playcare during this time. We are expecting playcare to be closed for approximately two months, possibly longer depending on any staffing issues at that time. You are welcome to contact Cedarcrest Animal Hospital about continuing your dog's playcare during this time. The phone number for Cedarcrest Animal Hospital is 770-544-0580.

Thank you for your patience,
Butler Creek Animal Hospital