BUTLER CREEK
ANIMAL HOSPITAL

September 24th, 2021

To our valued clients, friends, colleagues, partners, and community members:

As many of you can relate, during the past year and a half, animal healthcare has faced many challenges and we have had to adapt quickly to rapidly changing events. One such issue we are faced with is the reduced availability of after-hours emergency care for the beloved pets in our area. Cherokee Emergency Veterinary Clinic in Woodstock, GA permanently closed earlier this year, and Cobb Emergency Veterinary Clinic in Marietta, GA has drastically reduced hours of operation for certain days of the week (these hours are still undetermined). Unfortunately, the closest 24/7 emergency hospitals are now in Fulton County.

We at Butler Creek Animal Hospital are concerned about the welfare of our clients, patients, and our community! We have been working hard over the past few weeks to help this desperate situation by staying open later on weeknights.

We are excited to share that beginning October 4th, we will be open Mondays and Tuesdays from 6 PM to 11 PM. Our end goal will be to remain open from 6 PM to 11 PM Monday through Thursday for urgent care/minor emergency care. We are still working on getting staffed for this. Please note that during Urgent Care Hours, we will only be seeing dogs and cats, not exotic pets.

Due to the needs of our community, we will focus on urgent care and minor emergencies only. We will not be doing vaccinations, preventative care, boarding, grooming, dog training, and/or other non-urgent services.

Please keep in mind, critical patients may need to be stabilized and then referred to a 24-hour emergency hospital. Certain major surgeries will be referred, and patients that need continued care after 11 PM will also be referred. Our daytime practice veterinarians, Dr. Shell, Dr. DuLaney, and Dr. McClintock will remain day practice exclusively and will not be available during urgent care hours.

Due to increased operating expenses incurred with offering after-hours care, there will be a separate fee structure for all services provided between the hours of 6 PM and 11 PM.

We thank you for your understanding of this,
Butler Creek Animal Hospital Management